



E-safety policy

Our e-safety policy

This policy and the procedures that it underpins apply to all staff, including senior managers and the board of trustees, paid staff, volunteers and sessional workers, agency staff, students and anyone working on behalf of Kalamna to:

- protect children and young people who receive Kalamna's services and who make use of information technology (such as mobile phones, games consoles and the Internet) as part of their involvement with us;
- provide staff and volunteers with the overarching principles that guide our approach to e-safety;
- ensure that, as an organisation, we operate in line with our values and within the law in terms of how we use information technology.

We recognise that:

- the welfare of the children/young people who come into contact with our services is paramount and should govern our approach to the use and management of electronic communications technologies;
- all children, regardless of age, disability, gender, racial heritage, religious belief, sexual orientation or identity, have the right to equal protection from all types of harm or abuse;
- working in partnership with children, young people, their parents, carers and other agencies is essential in promoting young people's welfare and in helping young people to be responsible in their approach to e-safety;
- the use of information technology is an essential part of all our lives; it is involved in how we as an organisation gather and store information, as well as how we communicate with each other. It is also an intrinsic part of the experience of our children and young people, and is greatly beneficial to all. However, it can present challenges in terms of how we use it responsibly and, if misused either by an adult or a young person, can be actually or potentially harmful to them.

We will seek to promote e-safety by:

- appointing an e-safety coordinator (*note: this may or may not be the same person as your named person for child protection*);
- developing a range of procedures that provide clear and specific directions to staff and volunteers on the appropriate use of ICT;
- supporting and encouraging the young people using our service to use the opportunities offered by mobile phone technology and the internet in a way that keeps themselves safe and shows respect for others;
- supporting and encouraging parents and carers to do what they can to keep their children safe online and when using their mobile phones and game consoles;
- incorporating statements about safe and appropriate ICT use into the codes of conduct both for staff and volunteers and for children and young people;
- developing an e-safety agreement for use with young people and their carers;
- use our procedures to deal firmly, fairly and decisively with any examples of inappropriate ICT use, complaints or allegations, whether by an adult or a child/young



person (these may include breaches of filtering, illegal use, cyberbullying, or use of ICT to groom a child or to perpetrate abuse);

- informing parents and carers of incidents of concern as appropriate;
- reviewing and updating the security of our information systems regularly;
- providing adequate physical security for ICT equipment;
- ensuring that user names, logins and passwords are used effectively;
- using only official email accounts provided via the organisation, and monitoring these as necessary;
- ensuring that the personal information of staff, volunteers and service users (including service users' names) are not published on our website;
- ensuring that images of children, young people and families are used only after their written permission has been obtained, and only for the purpose for which consent has been given;
- any social media tools used in the course of our work with children, young people and families must be risk assessed in advance by the member of staff wishing to use them;
- providing effective management for staff and volunteers on ICT issues, through supervision, support and training;
- examining and risk assessing any emerging new technologies before they are used within the organisation.

Online learning

Our online classes are conducted via the web-based conferencing tool, Zoom. We use the video feature to enable effective communication between the teacher and students. Parents can request that their child joins by audio only, but they must let us know in advance of the class starting. Further, the following must be adhered to by parents:

- An adult should be present in the room during all online classes. We recommend that the class is watched in a communal room or parents study.
- All classes are recorded solely for safe guarding purposes, and will be kept confidential.
- We are aware of the security issues around using Zoom and as such we activate the waiting room feature for each class to enable the teacher to control who is entering each class and when.
- Parents are provided with a link and a password for each class, which are valid for the duration of the course.

The name of our e-safety coordinator is:

He/she can be contacted on:

Agreed on behalf of the Board

Signed: Date:

| Date implemented: | Future review dates | | | | | | |
|-------------------|---------------------|------|------|------|------|------|------|
| | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 |
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| Date reviewed | | | | | | | |
| Date approved by trustees | | | | | | | |